

Important Notice



We're upgrading electrical service in your neighbourhood

February 6, 2017

Dear Valued Customer:

**Re: IMPORTANT NOTICE: Overhead Construction
Project Lauder Avenue (W16403)**

Toronto Hydro is planning to rebuild the aging overhead electrical system in your community to help improve service reliability. The rebuild includes upgrading overhead electrical cables and replacing hydro poles within the City of Toronto's public property allowance in front of or adjacent to your lot.

The civil and electrical portions of this project are expected to begin by **late February 2017** with an approximate completion date of **late January 2018**. The boundaries include **Rogers Road** (North), **Lauder Avenue** (East), **St. Clair Avenue West** (South) and **Dufferin Street** (West). Throughout this project, power interruptions may be necessary to switch from the old to the new electrical system and we intend to provide you with advance notice prior to any planned interruptions.

Toronto Hydro crews and contractors will take extra care and precautions around your property. Please be advised that as a result of the project, our contractor may be trimming a number of the overgrown trees on the public road allowance in order to accommodate new hydro infrastructure. Upon project completion, affected areas will be restored.

We appreciate your cooperation and ask that you exercise caution around construction areas. We look forward to working with you.

For further information on **Project Lauder Avenue**, please reference the contact information below.

Sincerely,

Jennifer R.
Customer Operations Communications Office

Project
Lauder Avenue

Ward

Davenport
(Ward 17)

Activity

Overhead
Civil & Electrical

Timeline

February 2017 -
January 2018

PREPARATION

CONSTRUCTION

RESTORATION

For further information on the powerUp initiative please visit:

poweruptoronto.ca

Contact capitalprojects@torontohydro.com or call the powerUp line at **416.542.3366** to speak to a Customer Operations Representative directly.



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