

Important Notice



We're upgrading electrical service in your neighbourhood

February 23, 2017

Dear Valued Customer:

**Re: IMPORTANT NOTICE: Overhead and Underground Construction
Project Dufferin - Holmesdale Phase 2 (W16402)**

Toronto Hydro is planning to rebuild the aging overhead and underground electrical system in your community to help improve service reliability. The rebuild includes the replacement of the existing electrical cables, hydro poles and transformers within the City of Toronto's public property allowance in front of or adjacent to your lot.

The civil and electrical portions of this project are expected to begin by **late February 2017** with an approximate completion date of **late October 2017**. The project area includes sections of **Dufferin Street, Dynevor Road, Keywest Avenue, Lauder Avenue, Northcliffe Boulevard** and **Vaughan Road**. Throughout this project, power interruptions may be necessary to switch from the old to the new electrical system and we intend to provide you with advance notice prior to any planned interruptions.

Toronto Hydro crews and contractors will take extra care and precautions around your property. Please note that we may require access to your property to install an underground duct from the property line to the meter base location at your home. Also, our contractor may be trimming a number of the overgrown trees on the public road allowance in order to accommodate new hydro infrastructure. Upon project completion, affected areas will be restored.

We appreciate your cooperation and ask that you exercise caution around construction areas. We look forward to working with you.

For further information on **Project Dufferin - Holmesdale Phase 2**, please reference the contact information below.

Sincerely,

Jennifer R.
Customer Operations Communications Office

Project
Dufferin - Holmesdale
Phase 2

Ward

Wards 15 & 17

Activity

Overhead & Underground
Civil & Electrical

Timeline

February 2017 -
October 2017

PREPARATION

CONSTRUCTION

RESTORATION

For further information on the powerUp initiative please visit:

poweruptoronto.ca

Contact capitalprojects@torontohydro.com or call the powerUp line at **416.542.3366** to speak to a Customer Operations Representative directly.

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